

P. Loftus & Son Ltd

INDEPENDENT FUNERAL DIRECTORS

Established 1887

263 Barlow Moor Road, Chorlton-cum-Hardy, Manchester M21 7GJ



TERMS AND CONDITIONS

Professional Services

These include all arrangements in connection with the funeral, assistance and advice in matters relating to the funeral, attendance and services of staff, attending to all documentation, care of the deceased and use of the Chapel of Rest, provision of motor hearse, funeral director, and embalming of the deceased if required.

Payment of Account

P Loftus & Son Ltd operates a pricing policy in compliance with the Code of Practice of the National Society of Allied and Independent Funeral Director and the National Association of Funeral Directors.

Our price list provides clients with a full and detailed explanation of our charges as required by the Code.

In addition to our charges, disbursements must be paid to Doctors, Ministers of Religion, Cemetery or Crematorium fees and such like. When the funeral plans are completed you will be given a written estimate of all the charges incurred by the service you have requested. Where the total estimated account is deemed excessive you may be asked to make an interim payment.

We ask for this estimate to be signed as consent that you accept the charges and will be liable for payment of the account when submitted. This is usually 7-10 days after the funeral. If wished, the account may be forwarded to your solicitor.

Payment Arrangements

The funeral account is due for payment within 30 days of our account, unless otherwise agreed by us in writing. If you fail to pay us in full on the due date we may charge you interest a 10% service charge will be added to the final account; this charge will be deducted if payment is received in full within one month of the date of invoice. We may recover the cost of taking legal action to make you pay.

Indemnity

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these terms. This means that you are liable to us for losses we incur because you do not comply with these terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue. If we instruct debt collection agents we may also recover the fees we incur from you. Further details regarding these fees are available on request. We may claim these losses from you at any time and if we have to take legal action we will ask the court to make you pay our legal costs.

Signed weekly/monthly payment not acceptable

Visit to Chapel of Rest by appointment only

If because of your circumstances, you have to make a claim for assistance from the Department of Work and Pensions, please note that stringent rules apply as to the amount of help available. Please talk to us in confidence, for guidance.

P Loftus & Son Ltd accepts no responsibility for any person or persons who wish to carry out-pall bearing duties.

AUTHORITY TO COMMENCE PERFORMANCE OF THE CONTRACT WITHIN THE CANCELLATION PERIOD

I wish the contract to commence immediately within the cancellation period. If you wish the performance of this contract to commence within the cancellation period, you must notify us in writing which can be done by signing this authority, for the funeral firm to proceed to carry out the contract to provide goods and services.

Signed (Client)

Print Name

Date

Right to cancel (arrangements made in the client's home only)

You have the right to cancel the contract if you wish. This right can be exercised by sending or taking a cancellation notice to the funeral director at any time within the period of 14 days starting on the day of the arrangement.

Where applicable, payment may be required to be made in respect of any services carried out or disbursements paid, once the performance of the contract has begun and prior to the cancellation notice being received.

If you wish to cancel the contract you must tell the person named below, in writing, within 14 days. You may copy this form if you wish but you do not have to.

I have read and understood these Terms and Conditions. Signed

(Complete and return a copy of this form **ONLY IF YOU WISH TO CANCEL THE CONTRACT**).

to: P Loftus & Son Ltd
263 Barlow Moor Road, Chorlton-cum-Hardy, Manchester M21 7GJ
info@loftusfuneral.co.uk

I/We (delete as appropriate) hereby give notice that I/we (delete as appropriate) wish to cancel my/our (delete as appropriate) contract reference (P. Loftus & Son to enter reference number, code or other details to enable the contract or offer to be identified)